

Questions? Contact Customer Service at: [customerservice@tampabaygunandtactical.com](mailto:customerservice@tampabaygunandtactical.com)

**RETURN MERCHANDISE AUTHORIZATION**

Tampa Bay Gun & Tactical (TBG&T) will accept defective products in an unaltered condition **within 30 days of the delivery date** for a refund, credit (less shipping), or exchange and may be subject to a restocking fee. Firearms, Ammunition and Clothing are not returnable.

**After 30 days, items purchased will no longer be eligible for return services.**

Please consult your Manufacturer's warrantee before contacting Tampa Bay Gun & Tactical.

In order to submit a return request, complete this form in its entirety to ensure your return is processed correctly. A completed copy of this form **MUST BE INCLUDED** with the product you are returning.

When submitting your return, please adhere to the following directions:

1. You must contact the Customer Service Department **before** sending your return to get the RMA number.
2. Ship original RMA form with your return. Keep a copy for your records.
3. Return item(s) and all related components to Tampa Bay Gun & Tactical **(in original packing)**.
4. All packages must be shipped via UPS at the customer's expense.
5. Please make sure you are compliant with shipping restrictions of hazardous materials.
6. All returns will be processed on a first come, first serve basis.
7. Please use the highlighted address on the right to return your product.

**RETURN ADDRESS:**  
 RMA #####  
 5004 E. Fowler Ave  
 Ste. C-330  
 Tampa, FL. 33617-2181

**Print Name:** \_\_\_\_\_ **Address:** \_\_\_\_\_

Check here if you are returning the entire order. Include the order number and explanation below

| SKU#             | Original Order# | QTY | Reason (See Below) | Explain Defect OR Problem |
|------------------|-----------------|-----|--------------------|---------------------------|
| Example:<br>6702 | 2100123456      | 1   | A                  | Stock was chipped.        |
|                  |                 |     |                    |                           |
|                  |                 |     |                    |                           |
|                  |                 |     |                    |                           |
|                  |                 |     |                    |                           |
|                  |                 |     |                    |                           |

(Please include a separate sheet of paper with additional products to be returned or other relevant information, if necessary.)

- |                        |                      |                  |                  |
|------------------------|----------------------|------------------|------------------|
| A. Received damaged    | B. Defective         | C. Wrong size    | D. Did not order |
| E. Incorrectly ordered | F. Not as advertised | G. Parts missing | H. Wrong product |
| I. Other _____         |                      |                  |                  |

**ACTION REQUESTED:** REPAIR \_\_\_\_\_ REPLACEMENT \_\_\_\_\_ GIFTCARD \_\_\_\_\_ REFUND \_\_\_\_\_

**SIGN:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**FOR OFFICE USE ONLY:**

|                          |                       |
|--------------------------|-----------------------|
| Received Date: _____     | Inspected Date: _____ |
| Received By: _____       | Inspected By: _____   |
| Approved: ( ) Yes ( ) No |                       |
| Approved By: _____       | Date: _____           |